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APPLICANTS

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** CONTINUING DATA ***** *gnc/yes*
 This appln claims benefit of 60/246,788 11/08/2000

** FOREIGN APPLICATIONS ***** *gnc/no*

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 01/30/2002

Foreign Priority claimed 35 USC 119 (a-d) conditions met	<input type="checkbox"/> yes <input checked="" type="checkbox"/> no Allowance	STATE OR COUNTRY CA	SHEETS DRAWING 12	TOTAL CLAIMS 55	INDEPENDENT CLAIMS 16
Verified and Acknowledged	Examiner's Signature <i>gnc</i> Initials				

ADDRESS

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TITLE

Method and apparatus for automated service level agreements

FILING FEE RECEIVED 3238	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:	<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____
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